

TERMS OF USE 10-JOURNEY CARD

| Features | | | | |
|--------------------|---|--|--|--|
| Target group | No restriction | | | |
| Area of validity | Journey between 2 Belgian stations/stops, not including border stations | | | |
| Period of validity | Card for 10 single journeys. No restriction. | | | |
| | Valid for 1 year after purchase | | | |
| Discounts | None | | | |
| Surcharges | Diabolo surcharge included in the total price. (added 10 times) | | | |

| Ticket conditions | | | | | | | |
|--------------------------------|------------|-----|-----|---------|-----------|--------------|--|
| Ticket conditions | PDF / Mail | elD | SMS | Counter | Dispenser | On the train | Remarks |
| Sales channels | × | × | × | ~ | ~ | × | |
| VIA route | × | × | × | × | × | × | |
| Class upgrade | × | × | × | ~ | ~ | ~ | |
| Break in journey | × | × | × | × | × | × | |
| Journey extension | ~ | ~ | ~ | ~ | ~ | ~ | For a single journey |
| Changing route | × | × | × | ~ | ~ | ~ | |
| Alternative return journey | × | × | × | × | × | × | |
| Refundable | × | × | × | ~ | ~ | × | Only cards that are completely or partially unused |
| In your name | × | × | × | × | × | × | |
| Transferable | × | × | × | ~ | ~ | × | |
| Valid in 1 st class | × | × | × | ~ | ~ | × | |
| Valid in 2 nd class | × | × | × | ~ | ~ | × | |
| Single journey | × | × | × | ~ | ~ | × | Pass for 10 simple journeys |
| Return journey | × | × | × | × | × | × | Pass for 10 simple journeys |

For more explanation about these terms, please visit the webpage Frequently used terms.